

"We Make the Right Connections!"

Voice Data Solutions introduces a software application customized "specifically" for North Carolina ABC Boards

Voice Data Solutions LBD Order Application makes great strides in customer service...

Greatly improve customer service for your liquor by the drink customers. Using our LBD Order Application they can now place an order using the Internet or telephone keypad.

Developed exclusively for the North Carolina



Two-way access to the ABC Board LBD Order Entry Application

- (1) WWW.DataTalkOrderEntry.com
- (2) Assign toll-free number

WWW.DataTalkOrderEntry.com allows customer created profiles for automated on-line, web-based ordering.

No Internet access – **No Problem**. Just dial the assigned toll free number and follow the automated voice prompts to complete your voice-activated orders.

You are now on your way to error-free ordering.

It's just that simple – choose one of the two easy order-entry options: **Internet** or **voice-activated phones**.

Some of the key benefits to this system include:

- ☐ An extended order window. Orders can now be placed 24x7. A pick list is generated automatically as a result of the order
- \Box The ability to improve employee productivity by reducing the number of <u>manually</u> entered orders
- □ Reducing the duplication of order entry
- ☐ Improves order entry accuracy because the customer updates the order entry system directly via the Internet or telephone keypad

Voice Data Solutions, Inc.

8024 Glenwood Ave. Raleigh, NC 27612 Main: (919) 571-4300 Fax: (919) 571-7995

www.vdsinc.com

